

TWINSAYER SURVEY COMPETITION RULES

1. By entering into the **TWINSAYER SURVEY COMPETITION**, entrants agree to the rules set out below.
2. Eligible participants stand a chance to win their share of R5,000 in prizes. There will be
 - Ten (10) cash prizes to the value of five hundred rand each (R500). (10 winners will be drawn at the end of the campaign for the entire campaign duration).
3. Prizes will be drawn at the end of the campaign as stipulated above. The campaign end date is the 01 September 2019.
4. This competition is open to all South African residents or South African Citizens over the age of eighteen (18) years (any persons under the age of eighteen (18) must have their parent/guardian's permission before entering). However, the following persons are not eligible to enter: directors; members; business partners; employees; sales agents; advertising agency staff; advisors; or consultants of Twinsaver Group, its associated companies, service providers and the immediate family members of these persons (including their spouses, life partners, parents, children, brothers and sisters) and any other person who is controlled directly or indirectly by Twinsaver group, as well as the associated companies of entities or persons mentioned in this paragraph, including holding companies and subsidiaries, their employees, agents, subsidiaries and consultants.
5. Participants or entrants younger than 18 years must have the consent of their parents or legal guardian. The prizes will only be released to the winners' parent or guardian.
6. The Competition will commence on 28 August 2019 and end 1 September 2019 both days inclusive. No entries received before 28 August 2019 or after midnight on 1 September 2019 will be considered.
7. To participate in the Competition, each participant must:

Dial *120*1980# and follow the prompts for qualifying questions. The participant will then be successfully entered into the competition after completing all questions in the USSD journey. Do not SMS to this number.

 - 7.1. USSD entries cost 20c per 20 seconds. Free minutes do not apply. Incomplete entries may be billed by your service provider. The Promoter shall not be responsible for telecommunication failure on the part of the Participant's service provider.
 - 7.2. Due to network restrictions, the USSD session will timeout after 120 seconds. A valid entry is an entry where all questions in the USSD journey have been answered.
 - 7.3. Participants must enter on a phone that is owned and registered to that person. No other person can use another person's phone for Competition entry purposes. If it is discovered that participants have entered on a phone that is not registered to them they will be disqualified and the entrant will be requested to refund the prizes to promoter. This is to avoid fraud and ensure compliance to the CPA.
 - 7.4. Each entrant is expected to be the owner of that phone and no singular person can enter off another mobile phone number. This is to avoid additional fraud being conducted by multiple SIM card owners.
 - 7.5. The cell phone number is key to all entries, if the entrant has won on a cell phone number they cannot use another number in order to be contacted further, this number needs to be a number that is contactable during office hours.
8. Random draws will determine winners at the end of the campaign as stipulated in annexure 2.
9. Prize winners will be notified telephonically on the number used to enter the competition.

- 9.1. Upon receipt of the call the potential prize winner may be required to provide his / her email address (if available), work telephone number (if available) and a copy of his / her ID book and / or driver's licence to a representative from Twinsaver Group.
- 9.2. At the time of the telephone call, the potential prize winner may be required to answer several questions about his / her eligibility and will be required to provide required documentation.
- 9.3. Finalists will have 24 hours to provide required documentation or forfeit their prize.
- 9.4. If a potential prize winner does not meet the eligibility requirements, the prize will be forfeited and awarded to another drawn finalist. **Potential prize winner is not an actual winner until his / her submission is validated and his / her documents are completed and submitted to Twinsaver Group.**
- 9.5. In the event of non-compliance with these terms and conditions by the potential prize winner, the prize will be forfeited and another finalist will be deemed the potential prize winner subject to all conditions herein.
10. If Twinsaver Group, the organisers of the competition and the Promoters are unable to reach any of the potential prize winners within 72 hours of their name being drawn, for whatsoever reason, including incorrect telephone numbers or inoperative telephone numbers, such winner will be disqualified and another finalist will be deemed the potential prize winner subject to the terms and conditions herein.
11. Winners are only eligible to win **one** cash prize in the Twinsaver Survey competition.
12. The prizes are not transferable. No substitution or assignment of prizes is permitted, but the organisers of the Competition reserve the right to substitute any prize with one of comparable value if required.
13. By entering this competition, you authorise Twinsaver group and the promoter to collect, store and use (not share) personal information of entrants for communication or statistical purposes.