

## COMPETITION RULES

### FOR

#### TWINSAVER'S TWICE THE NICE PERSONAL CARE CAMPAIGN

#### WIN 1 OF 10 BATHROOM MAKEOVERS

### 1. INTERPRETATION

1.1 In the Competition Rules, unless the context clearly indicates a contrary intention, the following words and expressions shall have the following meaning and cognate expressions shall have a corresponding meaning:

1.1.1 **"the Act"** means the Consumer Protection Act 68 of 2008;

1.1.2 **"Business Day"** means a day other than a Saturday or a Sunday or a day which from time to time is a proclaimed public holiday in the Republic of South Africa;

1.1.3 **"Competition Rules"** or **"Ts & Cs"** means the rules for the Promotional Competition contained herein, as required by Section 36 of the Act; **"Participant"** means any natural person who qualifies in terms of clause 3.1 hereof and who enters into the Promotional Competition in terms of clause 4 hereof, including the Participant's friend that is tagged in its Facebook comment or Instagram story, as envisaged in clause **Error! Reference source not found.** hereof;

1.1.4 **"Participating Products"** means the Twinsaver products to which this Promotional Competition pertains, as further described in clause 4.2 hereof;

1.1.5 **"POPI"** means the Protection of Personal Information Act, No 4 of 2013;

1.1.6 **"Promoter"** means Main Street 1310 (Proprietary) Limited trading as Twinsaver Group;

1.1.7 **"Promotional Competition"** means the promotional competition, known as **"TWINSAVER'S TWICE THE NICE CAMPAIGN WIN 1 OF 10 BATHROOM MAKEOVERS"**, to which these Competition Rules apply, as run by the Promoter during the Promotion Period;

- 1.1.8 “**Promotion Period**” means the period commencing on 1 November 2023 at 08:00 and ending 6 December 2023 at 00h00;
- 1.1.9 “**Prizes**” means the prizes recorded in clause 5.2 below;
- 1.1.10 “**Website**” means [www.twinsaver.co.za](http://www.twinsaver.co.za); and
- 1.1.11 “**Winner(s)**” means the Participants who are selected as winners in the Promotional Competition and are notified as such by the Promoter in terms of clause 7 hereof.
- 1.2 In this Competition Rules, unless the context clearly indicates a contrary intention –
- 1.2.1 **day** or **days** shall be construed as Business Days. For avoidance of doubt, any reference to the word **day** or **days** shall refer to any day other than a Saturday, Sunday or public holiday as gazetted by the government of South Africa from time to time; and
- 1.2.2 **week** or **weekly** shall be construed as days from Monday to Friday. For avoidance of doubt, any reference to the word **week** or **weekly** shall exclude Saturdays and Sundays.

## 2. INTRODUCTION

- 2.1.1 The Promoter is promoting the Promotional Competition in terms of which Participants can enter the Promotional Competition to stand a chance to win the Prizes.
- 2.1.2 The Promoter hereby imposes the Competition Rules in terms of Section 36 of the Act.
- 2.1.3 By entering the Promotional Competition, Participants agree to be bound by the Competition Rules.

## 2.2 THE CONSUMER PROTECTION ACT

### 2.2.1 The Competition Rules contain certain terms and conditions which may:

2.2.1.1 limit the risk or liability of the Promoter, or any relevant third party; and/or

2.2.1.2 create risk or liability for the Participant; and/or

2.2.1.3 compel the Participant to indemnify the Promoter or a relevant third party; and/or

2.2.1.4 serve as an acknowledgement, by the Participant, of certain facts.

2.2.2 The Participant acknowledges that clauses 3.2, 3.3, 5.4, 7.2, 7.3, 8 and 9 fall within the ambit of clause 2.2.1 above.

## 3. THE PARTICIPANT

3.1 To be eligible to enter the Promotional competition, the Participant must be:

3.1.1 a natural person and may not be a juristic person;

3.1.2 18 years or older, or if not 18 years or older, the Participant must be duly assisted by the Participant's parent / legal guardian, which parent / legal guardian must read these Competition Rules prior to the Participant participating; and

3.1.3 permanent resident or citizen of the Republic of South Africa, Swaziland, Zambia, Zimbabwe, Namibia, Mozambique and Botswana and residing in the aforementioned countries.

3.2 The Participant, by entering the Promotional Competition, expressly acknowledges that he/she has been given an appropriate opportunity to first read the Competition Rules before entering the Promotional Competition and that he/she understands and thereby agrees to the Competition Rules.

3.3 **It is a material term of the Promotional Competition that all Participants to this Promotional Competition participate entirely at their own risk.**

3.4 No director, member, partner, employee, agent or consultant of the Promoter, or their spouses, life partners, business partners or immediate family members, or the supplier of goods and services in connection with the Promotional Competition may participate in the Promotional Competition.

3.5 Participants who are not eligible to enter the Promotional Competition, will be disqualified and their entries will be and be declared invalid.

#### 4. **HOW TO ENTER**

4.1 The Promotional Competition is subject to the entry requirements contemplated in clause 4.2 below.

4.2 To enter the Promotional Competition, Participants will be required, during the Promotion Period, to:

4.2.1 buy any Participating Standard or Mini Twinsaver 2 Ply Toilet Tissue Products, namely:

4.2.2 Standard 2 Ply Rolls are available in -

4.2.2.1 Singles

4.2.2.2 Pack of 4s

4.2.2.3 Pack of 9s

4.2.2.4 Pack of 15s

4.2.2.5 Pack of 18s

4.2.2.6 Pack of 24s

4.2.3 Mini 's available in –

4.2.3.1 Pack of 9s

4.2.3.2 Pack of 20s

5. **Take a picture of your till slip showing your purchase within the Promotional Period, WhatsApp the image to 0872406818 and follow the prompts;**

5.1 Entries which do not comply with the requirements of clause 4.2 above, will be invalid and the Participant will not be eligible to win any of the Prizes.

5.2 A Participant will only be eligible to win 1 (one) Prize in the Promotional Competition and if he/she has won 1 (one) Prize, he/she will be disqualified from winning any further Prize(s) in the Promotional Competition.

5.3 Entries which are unclear, illegible, or which contain errors or false information will be and be declared invalid.

## 6. **THE PRIZES**

6.1 By entering the Promotional Competition in the manner specified in, and subject to, the Competition Rules, a Participant stands a chance to win 1 (one) of the Prizes referred to in clause 6.2 below.

6.2 The Prizes available to be won in the Promotional Competition are as follows:

6.2.1 10 (Ten) Vouchers to the value of R30 000.00 each for either Builders or CTM.

6.3 A Prize will be digitally delivered in accordance with clause 6.2.1 to the email address provided by each winner in terms of clause 7.4 and the Winner will not be entitled to exchange the prize under any circumstance.

6.4 **The Promoter will not be liable for any prize delivered to an email address, the particulars of which were provided by the relevant Winner. For the avoidance of doubt, this clause includes Prizes delivered to an email address where the incorrect particulars were provided by the Winner to the Promotor.**

## 7. The Selection

- 7.1 The Winners of the Prizes will be randomly selected by a computer programmed to an algorithm.
- 7.2 Two Winners will be selected once a week on the Friday of each week (10, 17 and 24 November and 1 and 8 December). The Winners shall be notified during business hours, following the week in which they were selected as Winners. In the event that the Promoter reasonably attempts to contact the Winner and could not reach the Winner by the 3<sup>rd</sup> (third) attempt, the Promoter may declare that the Winner's Prize is forfeited and may select another Winner as substitute.
- 7.3 Any queries in this regard may be directed to the Twinsaver Care line 0860 777 111.
- 7.4 Each Winner selected must, within 3 (three) days of being notified that he/she is the Winner, -
- 7.4.1 Provide a certified copy of his/her valid proof of identity (namely, a green bar coded ID book, a bar coded ID card, passport or driver's license) in order to qualify and be declared as a Winner.
- 7.5 The Promoter will hand the relevant Prize over within 10 (ten) business days after the Promotional Competition comes to an end. This applies to all Winners that are selected and notified in terms of clause 7. The Promoter shall be under no liability for any loss, injury, damage or expense consequent upon any delay in adhering to such date from whatever cause.
- 7.6 Each Winner will be required to sign an acknowledgement of receipt of the Prize. In the event that the Winner and/or the Winner's Tagged Friend is a minor (i.e. younger than 18 years of age), the Participant's parent/ legal guardian shall be required to sign an acknowledgement of receipt on behalf of the Winner.

## 8. The Winners

8.1 There will be **10 (Ten) Winners** selected in the manner described in clause 7 above.

8.2 **By participating in the Promotional Competition, each Winner hereby accepts that the Winner will be required to take part in further publicity relating to the Promotional Competition and herewith consents to –**

8.2.1 **the Promoter incorporating the Winner's name and likeness in publicity campaigns.**

8.2.2 **the Winner's name and likeness being used for promotional purposes aligned with the Promoter's business, including but not limited to posting photos to the Promoter's website, Facebook and other social media pages.**

8.3 The Winner understands that he/she has the right to decline from taking part in further publicity relating to the Promotional Competition, as contemplated in clause 8.2 above.

8.4 The purpose of POPI is to protect personal information of individuals and businesses and to give effect to their right of privacy as provided for in the Constitution. By entering the Promotional Competition, you consent to your personal information being processed by the Promoter, which consent is effective from the date of entering into the Promotional Competition and will remain effective until such consent is withdrawn. By entering the Proportional Competition, the Participant –

8.4.1 gives his/her consent to the Promoter to collect, process and distribute his/her personal information where the Promoter is legally required to do so.

8.4.2 understands his/her right to privacy and the right to have his/her personal information processed in accordance with the provisions of POPI.

8.4.3 understands the purposes for which his/her personal information is required and for which it will be used, being to adjudicate the Promotional Competition and for future marketing purposes by the Promoter.

- 8.4.4 understands that, should he/she refuse to provide the Promoter with the required consent and/ or information, the Participant will not qualify for the Prize contemplated in clause 6.
- 8.4.5 declares that all his/her personal information supplied to the Promoter is accurate, up to date, not misleading and that it is complete in all respects and will be held and/ or stored securely for the purpose for which it was collected.
- 8.4.6 understand that he/she has the right to request that his/her personal information be corrected or deleted, if it is inaccurate, irrelevant, excessive, out of date, incomplete, misleading, or obtained unlawfully or that the personal information or record be destroyed or deleted if the Promoter is no longer authorised to retain it.
- 8.5 No Winners taking part in the Promoter's publicity campaigns will be entitled to any remuneration for such participation and all materials arising from such participation will be the sole property of the Promoter.
- 8.6 To the extent that a Participant is required to participate in a publicity campaign as contemplated in clause 8.2 above, such Participant acknowledges and agrees that clauses 8.2 to 8.5 shall apply to him/her, with the necessary variations where applicable.

## **9. Amendments, Disqualification and Disputes**

- 9.1 The Promoter reserves the right to amend the Competition Rules by bringing it to the Participants attention within a reasonable period of time and may terminate or suspend the Promotional Competition at any time and for any reason that the Promoter deems fit. In such event, where the Promotional Competition is terminated or suspended, all Participants agree to waive any rights that they may have in terms of the Promotional Competition and acknowledge that they have no recourse against the Promoter, its members, directors, employees, agents, partners, suppliers, consultants or sponsors.



9.2 In the event of a dispute relating to the Promotional Competition and/or the Competition Rules, the decision of the Promoter shall be final and binding and no correspondence shall be entered into. In this regard and for further clarity, the Promoter shall be entitled to deal with such disputes (or any failure by Participants to follow the Competition Rules) in its sole discretion, including that the Promoter shall be entitled to immediately disqualify Participants from the Promotional Competition.

9.3 Unlawful, fraudulent, or otherwise dishonest conduct or any conduct in breach of the Competition Rules by a Participant, determined in the Promoter's sole discretion, may result in disqualification from the Promotional Competition and ineligibility to win any Prize.

## 10. Indemnification

10.1 By entering into the Promotional Competition, the **Participant expressly agrees to the following indemnifications:**

10.1.1 the Participant indemnifies and holds harmless the Promoter, its directors, employees, agents and the Promoter's promotional partners, their directors, employees and agents ("the Indemnified Parties") of **any and all liability pertaining to any damage, cost, injuries and losses of whatsoever nature and howsoever arising as a result of his/her participation in the Promotional Competition and related events and activities, including, without limitation, personal injuries, death, and property damage, and claims based on publicity rights, defamation or invasion of privacy ("Indemnified Loss"), provided that such Indemnified Loss is not directly attributable to the fraud, wilful misconduct or gross negligence of an Indemnified Party**

## 11. General

11.1 Any extras not included in the Prize as detailed above shall be at the expense of the Winner.

- 11.2 The Promoter reserves the right to substitute a Prize with any other prize of similar commercial value to the Prize offered herein, at its sole discretion.
- 11.3 Once the Prize is handed over to the courier company, the Promoter shall be under no liability for any damages, losses, delays and/or failures in delivery if the courier company cannot gain access to the property situated at the delivery address provided by the Winner in terms of clause 7.4. Additional charges may apply for the storage of the Prize if the Winner delays delivery which the Promoter will not be liable for.
- 11.4 For further information or enquiries relating to the Promotional Competition, Participants can email the Twinsaver careline at [consumercare@twinsaver.co.za](mailto:consumercare@twinsaver.co.za) or call Twinsaver on 0860 777 111. Calls to this number will be charged by the caller's cellular network service provider.
- 11.5 The Promotional Competition is in no way sponsored, endorsed or administered by, or associated with, Facebook, Twitter or any other Social Network.